



# BUILDING A SUSTAINABLE FUTURE TOGETHER

Sustainability Report  
Adaaran Club Rannalhi  
Duration – April 2019 to March 2020 & April 2020 to March 2021 (Two Years)

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A Message from COO

## BUILDING A SUSTAINABLE FUTURE TOGETHER



**Badhiya Gunathilake**  
Chief Operating Officer Maldives Sector

Marahaba!

The Maldives has one of the most unique and most delicate of landscapes in the world. Made up of 26 atolls, only 1% of the country is above water. With increasing environmental and social challenges being witnessed as its popularity grows, we all need to play our part by reducing waste and managing essential waste in an eco-friendly way.

We are humble to have been acknowledged as one of the first international investors to have established ourselves in the Maldives since 1993. For the past three decades, the management of Aitken Spence Hotels & Resorts operates and manages the Heritage & Adaaran Resort Brands which represents the Maldivian chapter of Aitken Spence. We have helped make a significant change for the Maldivian people; socially, economically, and environmentally.

We believe that every action we take affects everyone around us. I am inspired to see how we all have come together to save, manage, and do the right thing on these beautiful, lush islands.

The beauty seen in these small islands, the fresh air we breathe, the mystery behind the 1% soil and 99% underwater entity, the locality, people, culture, and heritage have been included as part of the core of our business. These entities have been embedded into our past, for today and the future.

I would like to express my gratitude to all my associates and stakeholders who have demonstrated to us their dedication and commitment towards encouraging and maintaining sustainability despite the many obstacles and challenges in a time when we are still amid the remnants of a global pandemic.

The past years have brought upon us extraordinary challenges. It has also been a time to recommit to our values, our priorities, and the sustainable change we want to make in the world. I am proud of how our Heritage & Adaaran team of associates stepped up to lead during a unique moment in history. We have been extremely fortunate to have had the chance to pick ourselves up, learn from each other, and realize how strong we are.



## Marahaba!

“Following decades of correct steps taken and best practices have no doubt taught us the importance of managing properties in a sustainable manner and we will continue to do, for today and for the betterment of future generations”

Suredha Yasaratna | General Manager



Mohamed Ahmed | Resident Manager



Karuppaih Jeyakanth  
Front Office Manager



Roshantha Jayamanna  
Executive Housekeeper  
7S+ Champion



Mohamed Abdulla  
F&B Manager



Ahmed Arsham  
HR Executive



Rohana Herath  
Executive Chef



Priyantha Amarasinghe  
\* Travelife Champion  
Chief Engineer

# Who We Are

We are the Maldivian chapter of Aitken Spence Hotels & Resorts. Heritage Aarah and Adaaran Resorts operate in the Republic of Maldives, where the company first commenced operations in August 1993. Today, we operate 07 Resorts with 750 rooms, and employ more than 1500 talented staff members from 35 diverse nationalities in the sector.



122 Over Water Villas

## Adaaran Club Rannalhi

Adaaran Club Rannalhi is a four-star, premium all-inclusive property and part of a group of other properties in the Maldives. Adaaran Club Rannalhi started operating in the year 1996, and today, comprises of 122 total keys with a range of choices to suit guest preferences.

Located in a peaceful seclusion in the South Malé Atoll, the resort is accessible only through a speedboat transfer arranged by Adaaran which takes approximately 45 minutes from the Male' International Airport.

The picturesque resort offers 96 standard beach and 26 Water Bungalows. One dining and two beverage outlets with a range of activities and amenities are available for our guests to make them feel at home.



162+  
Associates



12  
Acres



Travelife GOLD  
Since 2016

# Sustainability Policy

Adaaran Club Rannalhi maintains a high level of environmental consciousness that focuses on the fragility of the environment in which we live, through the strategizing and execution of best eco-sustainability practices.

Our sustainability journey is primarily built on a Sustainability Policy that weighs heavily on pertinent issues of the world such as energy, water, waste, biodiversity and others.

For more details on our Sustainability Policy, please visit



## OUR VISION

Adaaran Resorts – as a pioneer Resort Operator in the Maldives, we are conscious of the impact our work has Environment and therefore, we formulate our policies and procedures to minimise the impact on the environment in the Maldives and while focusing on the long-term sustainability of the Island Nation.

## OUR COMMITMENT

We will measure our environmental performance against our objectives and targets, making sure that we regularly review our progress. We will comply with all applicable environmental laws and regulations. We will always look for ways to improve our environmental performance, in order to further reduce the impact of our property's operation. We will train our associate on our environmental commitments, so that they understand the role they play in delivering our objectives & targets.



## Energy conservation and reduction of carbon footprint

Our effort is to reduce energy consumption. However, as a result of the covid-19 pandemic situation and travel restrictions, the property had not operated for almost 06 months; from April 2020 to September 2020. However, for the upkeep and continuity of the quality and standards, even without business, there was a significant amount of energy being used. As a result, the numbers of Average Guest Night / Energy Usage has gone up and we strongly believe that with the ease of travel restrictions and with the new normal, we will be back on track very soon.

During the closure period we took all necessary measures to reduce energy usage and to manage in the best possible manner.

When purchasing equipment, the Group is mindful in choosing the most energy-efficient products. At the resort, all lighting facilities are energy-efficient and all unnecessary lights and other electronic appliances are turned off when not in use.

The resort, as a practice, records the energy consumptions in order to keep the total kWh consumption to the lowest possible level whilst maintaining the highest level of services.

- Guests are encouraged to follow the towel reuse programme of guest rooms
  - Bath Towel Reuse Method minimizes excessive use of water chemical and energy
- Awareness among staff on energy conservation and reduction of carbon footprint.
- All rooms operate on an energy-saving system with the key card activating the electricity and air conditioning.
- Newly installed timers for outdoor lights in the staff room new building.
- Photocell system for all water villas outdoor lights.
- Avoiding laundry operations during peak hours and after 02:00 whenever possible.
- Displayed loading capacity of each machine during laundry.
- Solar power lights introduced for outdoor lighting.

Total Energy consumption in KWh	FY 2018-19	FY 2019-20	FY 2020-21	Saving in Qty	Saving in USD	Saving in % Qty	Total Guest Night			Avg. Energy Usage per Guest Night			Target for 2021-22
	2,832,123	2,784,103	1,771,351	48,020	7,683	1.72%	FY 2018-19	FY 2019-20	FY 2020-21	FY 2018-19	FY 2019-20	FY 2020-21	37 Kwh/Guest night
							79,862	74,641	25,154	35.46	37.30	70.42	

## Conservation of water in resort activities

Water is an essential commodity that has various applications throughout the business. The effective and efficient use of resources is therefore vital. We have been able to maintain watersaving best practices and will be continuing to conserve water in a sustainable manner.

We are surrounded by sealine water and the ecosystem is linked with the water. We take the responsibility of protecting and caring for the quality of water that surrounds us and the ecosystem.

- Water production and storage is closely monitored by a technical team.
- Sectional water usage is monitored daily for better understanding of water leaks and overuse.
- Frequent testing of water for quality assurance.
- Performing a 100% recycling of wastewater and reuse for gardening and W/C flushing.
- A dedicated member is on alert at all hours of the day for any urgent repairs or water system leaks.
- Awareness creation among associate on water conservation.
- Periodically monitoring the water flowrate for keeping the Travelife standard.
- Our Usage of Biodegradable Chemicals in their Daily Activities does not harm the water and STP process.
- Bath Towel Re-use Method saves excessive use of water chemicals and energy.
- Sprinklers in garden and Watering only takes place during early mornings and evenings to save water.
- Laundry – Maximize the load for laundry, none of the laundry machines will run without minimum capacity.
- Automatic operated timed sink taps are used for high water consuming units such as staff cafeteria.

Total water consumption in Cu M	FY 2018-19	FY 2019-20	FY 2020-21	Saving in Qty	Saving in USD	Saving in % Qty	Total Guest Night			Avg. Water Usage per Guest Night			Target for 2021-22
	46,415	39,015	32,138	7,400	13,024	18.97%	FY 2018-2019	FY 2019-2020	FY 2020-2021	FY 2018-2019	FY 2019-2020	FY 2020-2021	0.52 m3/Guest night
							78,029	74,641	25,154	0.59	0.52	1.28	



## Waste Management Efforts

Our effort is to reduce and reuse possible waste to practice waste to wealth practice at our properties. All waste that accumulate in our operation is identified and necessary actions / best practices are taken place.

Due to the covid-19 pandemic, other than regular waste, a considerable number of biohazard waste were collected. These included single-use personal protective equipment and to ensure a covid-free environment for the betterment of all living beings, biohazard waste were destroyed using a property incinerator. Specially trained associates were used to handle biohazard waste at each property. The process will continue further till the pandemic comes to an end.

- Waste is separated at the source level and disposed of accordingly by trained associates.
- All wastewater (100%) is recycled and reused for gardening and W/C flushing systems.
- Daily monitoring of recycling plant and measuring the recycled water consumption.
- Biohazard waste is separated and destroyed at premises using property incinerator by trained associates.
- The purchasing policy maximizes the purchase of sustainable products which are recyclable, more durable, long-lasting, organic and less harmful to the environment.
- The resort produces its own 100% eco-friendly fertilizer, which helps minimize chemical fertilizer usage and reduces the amount of waste disposal.
- Hazardous waste is separated and carefully sent to Thilafushi (a garbage disposal island).
- Items are reused and converted for use by staff (e.g., used oil barrels are converted for seating).
- Plastic water bottles are used to create pathways and to demarcate areas.
- New Garden lights frames were made using discarded items during the lockdown.
- New pendant lights for Nika Bar was made inhouse using discarded PVC.

Total Waste generated in Kgs	FY 2018-19	FY 2019-20	FY 2020-21	Saving in Qty	Saving in Qty wise	Saving in % Qty	Total Guest Night			Avg. Waste Usage per Guest Night			Target for 2021-22
							FY 2018-19	FY 2019-20	FY 2020-21	FY 2018-19	FY 2019-20	FY 2020-21	3.2 kg/Guest night
	270,000	245,000	12,800	25,000	232,200	9.26%	79,862	74,641	25,154	3.38	3.28	0.51	

## Care for the environment through social responsibility

The Resort aims to create a holistic approach to eco-consciousness by the inclusion of all sections of the business and society. The environmental and nature care programs are designed to draw in contributions from stakeholders, guests, associates and the local community. A few of the projects hosted during the past financial years are ;



### Trees are the lungs of our land - Rannalhi Celebrates World Environment Day

Trees are the lungs of our land, purifying the air and giving fresh strength to our people! We thought to add 65 additional trees to our beautiful island Adaaran club Rannalhi, In commemoration of the world environment day on 5th June 2020. Trees have long been a subject of interest and a topic of discussion - and it's no wonder; they represent life, growth, peace, and nature. Trees provide us with many benefits necessary for survival, including clean air, filtered water, shade, and food. They also give us hope and insight, and courage to persevere – even in the harshest conditions. Trees teach us to stay rooted while soaring to great heights.



### Adaaran Resorts embraced darkness for an hour - 2019

Adaaran Club Rannalhi embraced darkness for an hour to mark the Earth Hour! Setting in mind a common mission towards protecting our planet, Adaaran Resorts and guests came together to celebrate Earth Hour by switching off electricity for an hour!

## SAVE THE LUNGS SAVE THE OCEAN

We, at Adaaran Club Rannalhi, planned another sustainability project aimed towards caring for our environment and giving back to the planet we live in.

To celebrate the magnificence of our oceans and to emphasize the need of saving our oceans, the World Environment and Ocean Day was marked in a way where resort staff came together and engaged in a coral planting initiative. In light of these proceedings, the resort aims to educate and influence the public perception on why we need to protect our oceans and ensure that we reduce the use of plastic as much as we can. Save Our Oceans, so our future generations can fully appreciate the beauty of the ocean!

The project was launched during the month of June 2020. 264 carefully selected finger corals were planted. The selection of the corals were done by the dive centre expertise after months of research on the house reef and lagoon.



## Celebrating international days at Adaaran Club Rannalhi

Selected recognized international days are celebrated at Adaaran Club Rannalhi every year. Following are some of the days celebrated in the fiscal year 2019-20 & 2020 -21 .

- World Tourism Day
- World Food Day
- Universal Children’s Day
- Ozone Day
- World Health Day
- Mothers’ Day
- Earth Hour
- International Women’s Day
- World Water Day
- World Teachers’ Day
- World Ocean Day
- World Environment Day
- International Mother Earth Day
- World Day for Health & Safety at Work
- Fathers’ Day
- World Wild Life Day





## SUSTAINABILITY

The enduring measures taken up by Adaan Resorts' sustainability journey started with the Green Dive in the year 2016, by signing the sustainability pledge underwater at Adaan Select Hudhuranfushi. Since then the Travelife Gold Certification has been the standard sustainability certification of the Aitken Spence Group, and all our properties maintain these standards in relation with the Travelife hotel and accommodation standards.



## Retrospect – Our contribution at Adaaran Prestige Adaaran Club Rannalhi



Water usage per average guest night  
FY 2019-20  
0.52 in Cu M  
FY 2020-21  
1.28 in Cu M



296,300 | 14,892 \$  
paper straws were used last two years, which could have easily been plastic straws.



996 Bundle | 3,486 \$  
Forest Stewardship Council Certified Papers were used in the day-to-day operation.



Avg Guest Night Energy Usage  
FY 2019-20  
37.30 in KWh  
FY 2020-21  
70.42 in KWh



45,924 | 6,678 \$  
biodegradable bags were used last two years, which could have easily been In-disposable bags.



94,200 Nos | 7,958 \$  
Paper cups were used last two years, which could have easily been single use plastic cups



Avg Guest Night Waste Usage  
FY 2019-20  
3.28 in Kgs  
FY 2020-21  
0.51 in Kgs



22,548 Kg | 6,680 \$  
Tuna Fish were purchased from local fishing community. Year 2019 - 21



152,600 Nos | 208 \$  
Paper Plates were used last two years, which could have easily been plastic cups and plates.



25,809 | 121,216 \$  
Cadjan Bundles were used last two years, to uplift local community.



264+ Finger corals were dressed in Iron Cages specially made for the coral planting project in the year 2020.



Since 2016  
Property is maintained in relation with the Travelife hotel and accommodation standards.

## Learning & Career Development

The Resort is committed to creating an environment for associates to achieve their career aspirations while nurturing a team of competent and motivated professionals. Companywide learning and development as well as quality assurance is conducted at a corporate level. For more details, please refer Talent Development Report 2019-20 and 2020-21 / You may write to request talent management reports of the group.

Training hours per associate :2019-20 - 22.5 hrs. |2020-21-19 hrs



Your ideas count:

Curated by – Tharaka Appuhamy Asst. General Manager - Talent Management & Quality Assurance together with The Management of Rannalhi property.

We welcome your suggestions to help us enhance our sustainability objectives and social responsibilities. Please leave your comments through our guest review system or e-mail us at [talentml@aitkenspence.com](mailto:talentml@aitkenspence.com). Address: Adaraan Group Ltd 6th Floor, H. Thuniya, Boduthakurufaanu Magu, Male, Republic of Maldives. Phone: +960-7971472

2019 – 2020 – 2021 SUSTAINABILITY REPORT  
BUILDING A SUSTAINABLE FUTURE TOGETHER

Learning & Development

*.....We make diamonds ...*

